



Health & Dental Common Answers



All information about your coverage is available online at nisu.studenthealthbc.ca

Blackout period, a time when you are covered by your plan while not able to direct bill, make claims or have online access.

These periods are **September 1 - October 15th** for Fall enrollment and **January 1-February 15th** for Winter enrollment.

No online access is available at this time or help from Green Shield directly. Please direct all queries to your Students' Union during these times.

To access your plan online and for use at dental offices & pharmacies, after blackout periods, use your Green Shield ID number; NTH followed by your student number-00. This does not include any preceding zeroes. Eg. 00987123 is NTH987123-00
654987 is NTH654987-00

To access your benefits, you will receive a registration link in your student email, in October or February. If you wish to add eligible dependants, you will be able to, after you have received this registration link. To add one person to the plan is \$275, to add two or more is \$412.50.

You have 80% coverage on basic and basic comprehensive dental work with a maximum reimbursement of \$700 per benefit year. See nisu.studenthealthbc.ca for more information.

You have 80% coverage on prescription access. This coverage is balanced with Medical Services Plan (MSP) coverage in the FairPharmacare Program. Your pharmacist, with your plan ID can best explain this coverage balancing. There is a \$2000 limit per benefit year.

Optometric exams are \$100 every 2 years based on date of first paid claim with \$125 every 24 consecutive months based on date of first paid claim for corrective lenses.

Paramedical coverage (Acupuncture, Chiropractor, Podiatrist, Registered Massage Therapy, Naturopath and Speech Therapy) coverage is \$50 per visit, with \$300 per benefit year maximum with EACH discipline. Counselling services are \$75 per visit to a maximum of \$575 per benefit year.

For complete information please start with nisu.studenthealthbc.ca

Contact healthanddental@nisu.ca for further answers.

Be Well! ❤️ NISU

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